

Overview

Open Destinations Limited (ODL) are a market leading provider of technology and resource focused solely on the travel industry. Reputation built on product reliability and delivery.

About Us

Head office in the UK, with technology centre in Goa giving customers access to low cost development. Office in the USA opened in 2007 to service growing demand from that area.

People

ODL employs over 100 people in its 3 locations - this has grown by 25% each year for the past 3 years. Expertise in travel operations, project management, training, support and delivery ensures timely and appropriate service.

Typical Customers

Outbound tour operators, DMCs, escorted/group operators, accommodation and cruise wholesalers, internet based businesses.

Technology

Microsoft COM+ and .net architecture using MS SQL Server 2000/2005, MS Transaction Server, IIS and Windows 200X server.

Products

Description

Key Features

Travel Studio

The first 'off the shelf' reservations management system which you can customise to your requirements. Pre-packaged, component and DP. E-commerce engine for B2B B2C B2B2C. CMS, GDS + supplier interfaces.

Robust, reliable product. Tasks section facilitates automation. Sophisticated allocations engine. Extensive notes support. Supplier Extranet. 60 MI reports. Groups quotation and cruising modules.

Fare Studio

Standalone fares management system with full integration to Travel Studio. ODL will be investing substantially in this product in 2008 and invite enquiries from potential development partners.

Handles charter allocations, net fare contracts. Displays available fares and enables bookings for published, allocations, low cost, and ad hoc charters.

Outsourcing

Outsource repetitive tasks to us eg reconfirmation and reservations processing, data collection and data entry. Means you reduce costs, increase your customer focus and boost productivity.

Service refined over last 3 years. Seamless integration with existing customer operations. ODL people with travel industry experience. Low cost presently £600 per person per month plus management fee.

Bespoke Development

Large team available to help you accelerate your projects. Very competitive off-shore rates with UK management. Experience inc .net VB6 Java XML SOAP and web site devs.

ODL people with travel industry experience. Low cost.

Service & Support

ODL place great emphasis on the service offered to existing customers. Local account management is backed up by well resourced client technical support.

The reliability of ODL's products and services are reflected in very low outstanding calls. Support is handled in the UK and India.

Customers & Testimonials

ODL has a global portfolio of 80 customers operating across 27 different countries. Most new customers are either referred by, or consult with, existing customers.